

FINANCIAL POLICY

Thank you for choosing our Radiology Associates. We are committed to providing the best possible medical care. The following information is provided to avoid any confusion regarding payment for our professional medical services. If you have questions regarding payment of your account, please contact Radiology Associates' Collections Department at **361-882-8291**.

- As a courtesy, we will file your insurance claim for you; therefore, we will request a copy of your insurance card at the time of each visit. You will be responsible for providing proof of identity when presenting an insurance card. **If the insurance billing information you provide is incorrect, you will be responsible for payment of all charges.**
- Patients are responsible for any deductible, co-payment, co-insurance or charges not reimbursed or allowed by insurance. We will make our best effort to estimate your portion of the charges. **Payment is due at the time of service.**
- It is your responsibility to understand your benefit plan. It is your responsibility to know if a pre-authorization is required, and what services are covered.
- Patients with health insurance will be expected to contact their insurance carrier if there is a delay in payment. **Please understand that insurance is a contract between you and your carrier, therefore, you are ultimately responsible for your bill.**
- Not all services provided by our office are covered by every plan. If our physicians do not participate in your insurance plan, payment in full is expected from you at the time of your office visit. For scheduled appointments, prior balances must be paid prior to the visit or arrangements made with our Collection Specialist.
- If you have no insurance, payment for services is to be paid at the time of the visit.
- Patient balances are billed immediately on receipt of your insurance plan's explanation of benefits. Your remittance is due within 10 business days of your receipt of our bill. If you have questions regarding your account, please contact our Collections department at **361-882-8291**.
- **Any balance over 90 days will be forwarded to a collection agency.**